



JOINT COMMISSION JEWELS

NPSG #1: Improve the Accuracy of Patient Identification.

01.01.01: Use at least two patient identifiers when providing care, treatment, and services.

1. The two (2) patient identifiers used in all areas of the hospital are **name and date of birth.** Medical record number may be used as an alternate, if necessary.
2. Active patient involvement should be a part of this process whenever possible. Ask the patient, "What is your name and date of birth". Verify the reported two identifiers using the patient's identification band and compare them with the name and date of birth in the patient's medical record.
3. A photo ID may be used in Outpatient areas, Clinics, and the Women's Health Center. Permission to copy picture identification cards is obtained and copies are attached to the medical record.
4. Containers for blood/other specimens are labeled in the presence of the patient.

01.03.01: Eliminate transfusion errors related to patient identification.

1. Two RNs or an RN and MD will perform verification checks **at the bed/chair-side** prior to the administration of blood/blood components.
 - Ask the patient's name and date of birth and compare with the information on the patient's ID band.
 - If a patient is not wearing an ID band, the RN will (1) Positively identify the patient with the help of other care givers and the Medical Record **AND** (2) place a hospital ID band (with name, date of birth and medical record number) on the patient.

*******If any question continues as to the identity of the patient,**

send a new specimen to the blood bank for type and screen*****

2. Verify and document the following safety checks on the Blood Bank Transfusion slip:
 - Signed consent.
 - Patient name, DOB, and MR# agree with information on the blood bank label, transfusion slip and identification bracelet.
 - ABO and Rh on the Blood Center label match the Blood Bag compatibility label and Blood Bank Transfusion Slip.
 - Blood component on the unit matches the physician's order, the Blood Bag Compatibility Label and Blood Bank Transfusion slip.
 - Verify the donor number in the three places: Blood Bag Compatibility Label, Blood Bank Transfusion Slip and the Blood Center Bar Code number on the blood component label.
 - For RBC components: verify that crossmatch between donor and recipient is compatible.
 - NOTE: If blood component is not compatible or the crossmatch is incomplete, appropriate documentation will be attached to the blood component.
 - Expiration date on blood component label and Blood Bank Transfusion Slip match and unit has not expired.

NOTE: The transfusion must not be started until these verification checks are completed and documented by two RNs or an RN and MD on the Blood Bank Transfusion Slip. If discrepancies exist, the transfusion cannot be started until they are resolved with the Blood Bank. Return the product to the Blood Bank if the discrepancy will prevent the transfusion from starting **within 30 minutes of issue.**